



## PC Health Check

**Hardware**

- Memory tested
- Hard disk tested
- Dust removed
- Fans checked
- Optical drive checked
- Floppy drive checked
- USB ports checked

**Software**

- Virus scan completed | Viruses found \_\_\_\_\_
- Virus protection and firewall operating
- Service packs installed and auto update configured
- Data backup operating
- Windows startup items checked
- Unnecessary software uninstalled
- Disk fragmentation checked
- System restore checked
- Hardware drivers checked
- WiFi security enabled
- Solved errors reported by customer

**System specification**

**Recommendations**

Make & model		
Operating system		
Memory size		
Hard disk size		
Free space		
Backup method		
Virus scanner		
Firewall		

Engineers  
Signature

\_\_\_\_\_

Date

\_\_\_\_\_